

Citizen Complaints

The mission of every police officer is to professionally serve the community. In the process of this endeavor they are a highly visible part of the criminal justice system. A police officer must recognize their responsibility to serve the public to the best of their ability. Fair and impartial law enforcement, which respects the individual dignity of all citizens is essential and must be accomplished with tact and diplomacy whenever possible.

Policy

It is the policy of the Macomb Police Department to accept, investigate, and review all complaints of either alleged misconduct or improper handling of an incident on the part of police personnel, sworn or non-sworn, as expeditiously as possible in order to gather all the facts to substantiate the citizen's complaint or clear the employee. The Macomb Police Department recognizes the need for the filing of legitimate complaints against police department personnel. It is our hope that citizens will never need to use this complaint form, as we do not want to fail in our continuing efforts to provide the best possible service.

If you wish to file a complaint concerning the actions of Macomb Police Department personnel, please follow the procedures listed below:

1. Request to speak with the on-duty shift supervisor.
2. If your complaint is not resolved after speaking with the on-duty shift supervisor, the shift supervisor may ask you to assist him in completing a Citizens Complaint form. The form has a place to list the facts of the incident and the manner in which they occurred.
3. The law requires you to complete a sworn affidavit before a complaint can be investigated. The police department can assist you with getting the form.
4. If you don't wish to speak with a shift supervisor, at that time, you can obtain a copy of the complaint form to take with you. This form is available online here, at the records division and from a supervisor at the department.
5. If you would like to file a formal complaint through the mail, obtain a form as described above or download our complaint form and mail it to:

Macomb Police Department
120 S McArthur St
Macomb, IL 61455

6. After filing a formal complaint with the department, you will be contacted by the Investigating officer concerning the status of the investigation. If you have questions about your complaint or the process you may contact the Deputy Chief or Chief of the Macomb Police Department during regular business hours at (309) 833-4505.

